



CASE
STUDY

**US Mortgage & Banking
Company Reduces
Quality Assurance Cost
with Effective Risk
Management processes**

CUSTOMER PROFILE

The company was a Top 10 Mortgage and Banking Company in the United State headquartered in Florida. Their growth each year starting in 2006 was phenomenal, and it grew from \$5 Billion USD in lending, to a portfolio of \$45 Billion in 4 years.

BUSINESS CHALLENGE

The objective was to improve the level of testing currently being performed and decrease the cost of testing by providing fixed price, turnkey testing solutions. The client wanted to centralize the Testing knowledge by building a center focusing on shared knowledge and methods. This would create a unified structure for all processes at the company level.

The client also had the challenge of organizing and managing the testing in a way that it is closer to the business and the real user.



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SOLUTION

NDS Global has a lot of experience in QA and testing such as planning, process control, performance metrics, test automation, test execution, defect tracking, and reporting.

NDS Global leveraged their experience in Project Management, Network Management, Database/Web Server/Application Server Administration/Configuration, and domain expertise.

The testing was managed by NDS Global, with daily interaction with the business and formulating test plans as per their requirement and coming up with user journeys which are more relevant to the real world scenarios. As a UAT team, NDS Global undertook testing on the basis of the live scenarios and using appropriate data. Because of the strategy implemented and the confidence gained by the onsite presence and appropriate planning the UAT was the final point of testing sign off.

BENEFITS

- By developing testing strategy more relevant to the end user and in accordance with the business, NDS Global was able to uncover potential risk areas missed in the system and regression testing.
- Improved application software quality.
- Proximity of the client to the testing enhanced the client's confidence in the end product, hence achieving customer satisfaction.

TECHNOLOGY

 **SharePoint**

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ABOUT NDS GLOBAL

NDS Global, a trusted Microsoft Gold Partner, offers its customers consulting, implementation, development and support services on Enterprise, Cloud & Mobility for digital solutions.

NDS Global helps customers realize results in a digital world through business technology solutions, cloud and managed services that combine insight, innovation and expertise focused on Microsoft technologies.

Our solutions span across Microsoft Project Online, Microsoft CRM Online, Microsoft SharePoint Online, Office 365, Dynamics 365, Microsoft Dynamics AX, PowerBI & Azure.

Headquartered in the US since 1999, we are preferred partners to customers in USA and India. Our customers span across Consumer Goods, BFSI, Infrastructure, Manufacturing, IT/ITES, and Retail.

A strong team of 180+ Microsoft consultants have provided many a success stories to Enterprise & Small/Medium customers globally.



SCHEDULE A DEMO / WORKSHOP

solutions@ndsglobal.com

USA

+1-352-840-9593

INDIA

+91-22-41293100

USA

512 East Silver Springs Blvd.,
Ocala, Florida 34470
usa@ndsglobal.com

INDIA

MBC IT Park, 8th Floor,
Kasarvadavli, Thane,
Maharashtra 400615
india@ndsglobal.com



CLOUD



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Gold Data Platform

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